

## Remarks

Claims 43-143 were pending. Substantially all of these claims are amended with the exception that claims 57-58, 63, 78, 80, and 114 are withdrawn without prejudice. Moreover, new claims 144-174 are submitted.

Furthermore, the specification is amended. If deemed necessary, a substitute specification can be submitted (with numbered paragraphs). With regard to the amendment made herein to application page 1 for the purpose of providing clearer cross referencing by way of use of serial numbers of earlier-filed applications in the co-pendency chain, it is respectfully submitted that the present application was filed before 37 C.F.R. §1.78 was promulgated and therefore no time limit should apply to the present application for making corrective amendments to the cross-referencing data.

With regard to other amendments to the specification and claims, it is noted that an 11-way restriction requirement was made in Grandparent application 08/581,749 (Now US Pat. 5,926,526) as follows:

- Group I: voice messaging and retrieval,
- Group II: automatic calling,
- Group III: providing alert signal upon receipt of voice message,
- Group IV: security of voice mail,
- Group V: voice recognition,
- Group VI: message confirmation,
- Group VII: training,
- Group VIII: access control,
- Group IX: code assignment to messages,
- Group X: storage of messages,

Group XI: video messaging.

The present set of claims are directed to message management in a medical practice. Message management includes the problem of making sure that responsible personnel became aware of and/or respond to alert-worthy situations in a system that includes automated handling of messages.

Please address future correspondence regarding this application to:

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- ☐ If deemed necessary, a new power of attorney can be submitted.  
☒ A new power of attorney is enclosed.

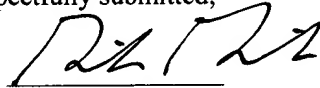
The PTO is respectfully requested to telephone the undersigned if he can assist in any way in expediting this request.

The Commissioner is authorized to charge any underpayment or credit any overpayment to Deposit Account No. 50-2257 for any matter in connection with this response, including any fee for extension of time, which may be required.

Date: March 4, 2003

Respectfully submitted,

By:



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